

WARRENTY AND REFUND POLICY:

Thank you for choosing Digisplint. Today, I have spent some time building your splint/s by hand. Each individual ring has been soldered, sanded and polished to fit your specific finger as ordered by your therapist and I have done my best to make it to those specifications. No one else will have the exact same finger as you and no one else will be able to wear your splint as effectively as it has been designed for you.



You will even see inside your splint that I have stamped which hand and which finger your splint has been made for. For example R1 or L1= right or left thumb and R5 or L5 = right or left pinky, the rest falling between.

I guarantee the material and craftsmanship of your splint for one year. If it should break or crack within a year because of the silver or because of my soldering, just mail it back to me with instructions to “please repair under warranty” and I will do so as quickly as possible and not even charge for the postage to ship it back to you.

If the splint does not fit properly when you initially receive it, you can adjust the fit as per the instruction card included in the splint package. If a change needs to be made to the size of your splint, have your therapist re-measure your finger and then send the splint back to us and I will build you a new one at no charge for the first six months. I will cover the cost of shipping it back to you.

If everything has been tried and you decide that you would like a refund, please keep in mind that these are custom made splints that I made just for you. I can refund you the material, but not the time it took for me to build your splint or the cost of shipping it to you. We cannot just take your splint back and put it back on the shelf for someone else to buy later but we will still offer you a 50% refund upon the return of the splint as long as it was not paid for by another party such as extended health benefits, or any organization that offers to cover the initial cost of the splint/s.

Sincerely,

Derek Bakelaar Pres.
Digisplint Inc.